

1.4 Norms for discharge of functions [Section 4(1)(b)(iv)]

1.4.5 Process of redress of grievances

This Institute receives a Grievances through Online/Offline and by post. It is then forwarded to the concerned authority. The Grievances is resolved within due time.

Presiding Officer ICC (as per POSH Act 2013)	Dr. Charu Mehra Kamal Mobile +91-9811646925 https://www.nib.gov.in/media/RICC.pdf
Vigilance Officer	Dr. Ratnesh Kumar Sharma Mobile +91-9921515261
Grievance Officer	Sh. W. Z. Quazi Mobile : +91- 9990228068
Chairman Students Grievances Redressal Committee	Dr. Harish Chander Mobile +91-8968050036
Customer Feedback / Redress of Grievances	Customer Feedback / Redress of Grievances is always acknowledged. Submission of feedback should be marked at srrd[at]nib[dot]gov[dot]in . Further, a Suggestions / Complaints / Feedback Register is also placed in the SRRD Unit for necessary redressal.